

BASINGSTOKE DEANE ROTARY EVENTS

RACE NIGHT - SHERBORNE ST JOHN VILLAGE HALL
Saturday 20th November 7.30pm In aid of St Michael's Hospice

HER MAJESTY'S ROYAL MARINES AT THE ANVIL
Sunday 30 January 2022, 3:00pm Proceeds to Rotary Charities

BASINGSTOKE FESTIVAL OF TRANSPORT
Sunday 8th May 2022

GUIDING STARS SPECIAL NEEDS SESSIONS

Guiding Stars is a new business providing advice and help for vulnerable families. The range of services provided include: Stay and Learn sessions, Stay and Play sessions, One to one consultancy and Starlight Subscription.

Their aim is to be a lifeline for families in need, and to provide practical, as well as emotional, support and advice with an understanding of what you are going through.

You can find out more, including prices, on their website www.guidingstars.net or find them on Facebook as Guiding Stars Ltd and Instagram as @_guiding_stars_



CHRISTMAS SERVICES AT IMMANUEL CHURCH AND ST MARK'S CHURCH

- Sun 5th Dec- 3pm- Christingle service at Immanuel
- Sun 12th Dec- 10.30am- Nativity for all ages at St Mark's
6pm- Carols by Candlelight at Immanuel
- Sun 19th Dec- 6pm- Carol service at St Mark's
- Fri 24th Dec- 3pm- Crib service at Immanuel
11.30pm- Midnight communion at Immanuel
- Christmas Day- 9.30am- all age communion at St Mark's



WE'D LOVE TO WELCOME YOU TO ANY OF OUR CHRISTMAS SERVICES!



Please check websites/church Facebook pages for updated info and COVID guidelines and our other events!
www.immanuelhwb.co.uk or www.saintmarks.org.uk

THE NEW BEGGARWOOD SURGERY PPG

COMMUNITY NEWS

A defibrillator has now been installed outside the Beggarwood Community Centre. This has been the result of a successful crowdfunding campaign which raised £1000. County Councillor Stephen Reid has also contributed from his County Council budget. A notice will be put up outside the surgery to inform people where it is located.

Maria Miller M.P. – Healthier Communities meeting – 2nd September 2021

This meeting was called by Maria Miller MP and attended by representatives from Hampshire, Southampton and Isle of Wight Clinical Commissioning Group, (CCG) Beggarwood Practice Patient Participation Group (PPG) and members of the wider Beggarwood community.

Attendance was rather low which may suggest that the overall satisfaction of the local services provided by Beggarwood surgery was at least satisfactory if not above average? The meeting was centred mainly around the upcoming change of provider for the Beggarwood surgery. The CCG, who will appoint the new provider, took note of the desire from the PPG and residents that the incoming provider should be locally based and community focused, be staffed by permanent doctors and nurses and hopefully retain the existing team at Beggarwood. The CCG's decision will be announced in late October.

The PPG asked Maria Miller if she would contact the Secretary of State for Health to put forward the idea of making it mandatory that PPGs become part of the procurement process when their practices are taken over. Ms Miller agreed to do that and the PPG will follow this up with her in a couple of months.

SURGERY UPDATE Patient Survey

The PPG also received a report on the independent annual patients' survey conducted between January and March this year. The survey highlighted that Beggarwood Surgery was ranked in the top 25 surgeries in Hampshire. It shows that the practice is performing well in comparison with the CCG and national averages. The practice scored 88% for 'overall experience as good'. There was a wish for patients to see their preferred GP more often. Overall, there has been a sustained year-on-year improvement in key areas including the ease of making an appointment and the feeling of trust that patients feel in the attention they received. The full results of the survey can be accessed via the following link to the NHS web site

<https://gp-patient.co.uk/report?practicecode=J82220>

Vaccinations

Bookings for flu jabs have started with text messages sent to those eligible to

book an appointment to attend the surgery, along with pneumonia and shingles vaccinations texts. Coronavirus booster jabs, which will be done at Jamieson House, Chineham, will operate in a similar way with text messages again sent to the appropriate patients. These will be done in the same priority order as the other Coronavirus jabs.

PPG email address

To gather a wider patient view of Beggarwood Surgery we have decided to publish a NON-MEDICAL email address that will be viewed by the PPG team so that we can correlate your views into our regular meetings with the practice. Suggestions for input might be :

- The ease of booking an appointment or call back
- The surgery waiting area environment
- Helpful suggestions for improvements within practice
- Feedback on the reception and medical staff

Once again, we stress this is for Non-Medical feedback as we are not medically trained and the email address will only be monitored on an irregular basis. If you have an urgent medical problem please contact the surgery directly or ring 111.

The email address is:
beggarwood.surgeryppg@btinternet.com

We look forward to receiving your comments.